

Before creating an account with us, we kindly ask you to read and consent to the following terms and conditions to ensure a clear understanding of your rights and obligations as a user of our services.

1. Personal Information Collection and Use

- **Purpose:** We collect personal information (such as name, contact number, house address, email address and payment details) to provide, improve, and personalize our services.
- **Use:** Your information will be used for account creation, service provision, billing, customer support, and communication purposes.
- **Storage:** We store your data securely and implement measures to protect it from unauthorized access.

2. Data Sharing and Disclosure

- **Third Parties:** We may share your information with third-party service providers for operational purposes (e.g., payment processing, customer support).
- **Legal Requirements:** We may disclose your information if required by law or in response to valid requests by public authorities.

3. Marketing Communications

- **Consent:** By creating an account, you consent to receive marketing communications from us. You can opt-out at any time by following the unsubscribe instructions in the communications or by contacting us directly.

4. Account Security

- **Responsibility:** You are responsible for maintaining the confidentiality of your account credentials and for all activities that occur under your account.
- **Reporting:** Please notify us immediately of any unauthorized use of your account or any other security breach.

5. User Conduct

- **Prohibited Activities:** You agree not to engage in any illegal activities or use our services for any unlawful purposes.
- **Compliance:** You agree to comply with all applicable laws and regulations in connection with your use of our services.

6. Changes to Terms and Conditions

- **Modifications:** We reserve the right to modify these terms and conditions at any time. We will notify you of any significant changes by email or through our website.
- **Continued Use:** Your continued use of our services after such modifications signifies your acceptance of the revised terms and conditions.

7. Termination of Account

- **Right to Terminate:** We reserve the right to suspend or terminate your account if you violate these terms and conditions or engage in any conduct that we deem harmful to our interests or other users.

- **Effect of Termination:** Upon termination, your right to use our services will immediately cease, and we may delete your account and associated data.

8. Contact Information

- **Support:** If you have any questions or concerns about these terms and conditions or our services, please contact us at support@evoair.com.my.

Acknowledgment and Consent

By creating an account with EvoAir, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions.